

SUPPLEMENTAL / BID BULLETIN No. 2021-0100-01

1st Supplemental / Bid Bulletin on the

**PROCUREMENT OF THE SERVICES OF A COMPANY THAT PROVIDES
CUSTOMER RELATIONS MANAGEMENT SYSTEM**

To all Prospective Bidders:

This shall form an integral part of the Bid documents.

Amendment:

The following sections of the Philippine Bidding Document has been revised:

- **Section VII – Technical Specifications**

Please see attached Revised Philippine Bidding Document.

Statement of the Bidder's SLCC similar to the contract to be bid:

- Name of the completed contract with contract date, period and amount, which should correspond to the required percentage of the ABC to be bid. The value is adjusted to the current prices using the Philippine Statistics Authority consumer price indices, when necessary;
- For Goods, the relevant period or delivery date when the said SLCC was completed; end user's acceptance or official receipt(s) or sales invoice issued for the contract, if completed; and
- Definition or description of the similar project or major categories of work.

Statement of the Bidder of all its ongoing government and private contracts, including contracts awarded but not yet started:

- Names of outstanding contracts with other contracting party, i.e., Procuring Entity or private company allowed by the rules, contract date, period and amount or value; and
- For Goods, kinds of Goods and dates of delivery.

Clarifications:

Please see attached Annex A for queries/clarifications received by the BAC and the BAC Secretariat during the pre-bid conference and through email with its corresponding reference in the Philippine Bidding Document for answers.

Items not mentioned above remain the same.

This Supplemental/Bid Bulletin is being issued to clarify/modify/amend the specifications of the requirement needed, and not for purposes of delaying the proceedings of RA 9184.

Issued this **19th day of September 2021.**


ATTY. ANNA GRACE I. MARPURI
Chairman, Bids and Awards Committee

ANNEX A: Queries and Clarifications

Query / Clarification	Answers
When was the prescribed Omnibus Sworn Statement last updated?	It was based on GPPB Resolution 16-2020 dated 16 September 2020. Bidders may secure a copy of the latest Omnibus Sworn Statement at the downloadable page of GPPB website or upon request to the BAC Secretariat.
Will you accept e-signature? Can we use signature stamp?	Documents must be originally signed at the designated areas.
Will you be providing the template of the prescribed forms?	Bidders may secure a copy of prescribed forms at the downloadable page of GPPB website or upon request to the BAC Secretariat.
For Secretary's Certificate, will you accept the 2020 or 2021 version?	If the secretary certificate is still applicable, valid, and pertains to this particular requirement, it may be submitted. However, we encourage bidders to submit their latest secretary certificate that conforms to the requirement of bid just to make sure.