

U240271

10 times FLOOR

CIN # U72300DL2014PTC265480

A-130, A Block, Sector 63, Noida, Uttar Pradesh 201301 (India)

Email: sales@10times.com / sales@floor.bz

Terms & Conditions: Marketing & Promotional Services

- Ten Times Online private Limited excludes any warranty, express or implied, as to the quality, accuracy, timeliness, completeness, performance, fitness for a particular purpose of any of its contents, hosted on any of Ten Times Online Private Limited servers, unless otherwise specified in writing.
- Ten Times Online Private Limited will not be liable for any damages (including, without limitation, damages for loss of business projects, or loss of profits) arising in contract, tort or otherwise from the use of or inability to use any site or any of its contents hosted on any Ten Times Online Private Limited servers.
- You indemnify Ten Times Online Private Limited of all claims, conflicts or legal proceedings arising out of all information, date, text, software, music, sound, photographs, graphics, videos, messages or any other material (content) posted on the platform through your(client) website. This means that you, and not Ten Times Online Private Limited, are entirely responsible for all content that is present on your(client) website/app/platform, that is posted or transmitted via the service. You undertake the sole responsibility to take necessary actions under such circumstances.
- You are responsible for ensuring that material on your listing (hosted on Ten Times Online Private Limited) complies with International and National Laws.
- Ten Times Online Private Limited reserves the right to add or change its platform usage [terms and conditions](#) as and when required without giving any prior notice or assigning any reasons thereof and it is your responsibility as a user to refer to the terms for using the platform and its services. Changes made by us will be deemed to have accepted, if you continued to use service thereafter. You can cancel or stop the services if the change in platform usage terms & conditions are not acceptable.
- Corporate Profile prepared by third party agencies will be a compilation of information of your organization. Third party agencies and Ten Times Online Private Limited will be authorized to use this information for various promotional purposes, including displaying the profile on the website, with no financial liability what-so-ever towards you or other users of the Corporate Profile. In case of Private Events, you are solely responsible for providing correct information and keeping it updated. Information on private events would not be publicly displayed.
- In case of any change in the event dates, Ten Times Online Private Limited shall not be liable to alter its services and its duration.
- Ten Times Online Private Limited reserves the right to add/modify/discontinue any of the features offered with this service. All products are offered as-is, without any custom changes, unless agreed in the MOU. In case of any changes, you will be informed via electronic message beforehand.
- Ten Times Online Private Limited is not liable to continue the service in case of non-payment of agreed charges.
- Work on services shall commence only after clearance of cheque/pay order. Refund of any amount is at the sole discretion of the company.

Credit Plans & Expiry Policy

Credits are used on 10Times platform for marketing purposes. Main usage is to send targeted email communication to 10Times users to invite for an event. This can be both as a visitor and/or exhibitor participation in the events. While credits can be purchased as a separate product or as an add-on to marketing campaigns, complimentary credits are at times given either with marketing campaigns or for performing certain tasks on the platform.

Credit Expiry Policy

Complimentary credits expiry - all unused complimentary credits (received with a campaign plan or without) shall automatically expire after 90 days post allocation, unless there is an active marketing subscription (promotion plan) ongoing and active. In case of active marketing

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campaign, the complimentary credits would expire 90 days post the end date of the marketing subscription.

Complimentary credits roll-over - if a marketing subscription is renewed within an account (regardless of which event the campaign is activated for), any unused complimentary credits will rollover, and stay active till the end of the marketing subscription and additional 90 days.

Purchased Marketing Credits - Unused purchased credits have a validity of 12 months (one year) and is not impacted by having an active marketing subscription in the account. They must be used within 12 months of purchase date.

Conforme:


MARJO F. EVIO
Acting DM, Service Business Dept.