

Annex C
Zero Backlog Certification

ZERO BACKLOG CERTIFICATION

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2008, and for Other Purposes

I, **ROMLEAH JULIET PULIDO OCAMPO**, Filipino, of legal age, **EXECUTIVE DIRECTOR** of **CENTER FOR INTERNATIONAL TRADE EXPOSITIONS AND MISSIONS (CITEM)**, the person responsible and accountable in ensuring compliance with Section 1, Rule VI of the IRR of R.A. 11032, the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) **CITEM** adheres to the responsibility to render fast, efficient, convenient, reliable service.
- 2) CITEM does not have unacted upon/pending transaction exceeding the prescribed processing time as indicated on the Citizen's Charter.
- 3) All the services/transactions are processed within the prescribed processing time set under R.A. 11032.

This certification is being issued to attest to the fact that the agency has no backlog transactions for the covered the period.

IN WITNESS THEREOF, I have hereunto set my hand this **26th of March 2026** in **Pasay City, Philippines**.



ROMLEAH JULIET PULIDO OCAMPO
Executive Director